

## GENERAL TERMS AND CONDITIONS

- Please check the contents of this document carefully.
- If no objection is received within 3 days of receipt, these terms and conditions are considered as accepted in full.
- Check that the materials making up the pump(s) ordered are compatible with the products to be pumped
- **Information provided by us on the chemical compatibility between the construction materials and the fluids to be pumped is purely indicative and may in no way confer responsibility upon DELTAGALVANO.**

**ATTENTION:** due to the numerous variety of products and chemical compositions, the user is considered to be the one who has the most knowledge on the reactions and compatibility with the construction materials of the pump

Therefore, before use, carefully carry out all the necessary checks and tests in order to prevent dangerous situations, even if remote, which cannot be known and attributed to the manufacturer. Repair quotes are purely indicative. They can only be confirmed after the repair has been carried out, and after testing in the tank.

## WARRANTY TERMS

1. The pump is guaranteed to be free from defects in workmanship and mechanical parts for a period of 12 months from the date of delivery.
2. In the event of a defect, the customer must notify the Manufacturer in writing within 8 days.
3. Any repairs or replacements under warranty will be carried out in our factory after the defective pump has been shipped or sent.
4. Pumps will not be accepted if they are dirty or if they contain residues of acidic and/or alkaline solutions. They must first be washed and neutralised before being sent for repair.
5. In case of repair or replacement of pump parts, the warranty will not be extended.
6. Defective parts must be returned to the Manufacturer, who reserves the right to check them in its factory in order to identify the actual defect or the external reasons that may have caused the defect. If no defects are found, the Manufacturer has the right to invoice the full cost of the parts previously replaced under warranty.
7. The Manufacturer shall not be responsible for the costs and risks associated with transporting the defective parts and repaired parts, or replacement parts, including any customs duties
8. The Manufacturer's only obligation under this warranty is the repair or replacement of defective parts.
9. The warranty does NOT cover any indirect damage and in particular any loss of production. Furthermore, it does not cover normal depletion of consumables and parts subject to normal wear and tear (mechanical seals, gaskets, etc.)
10. The warranty does not cover parts damaged by misuse or neglect, improper maintenance, storage or transport and any other causes that are not related to material defects or workmanship.